

Time: 3 Hours**Marks: 80**

- N:B**
- (1) Question 1 is Compulsory.
 - (2) Attempt any three from the remaining questions.
 - (3) Figures to the right indicate full marks.

Q.1 Attempt any four

- A What is information system? Explain the necessary element with neat diagram
- B Define Big Data and discuss its basic characteristics?
- C Explain the Ethical issues and threats of information security?
- D Describe how social computing inspires customer service
- E Differentiate between computer network wired and wireless technology

5*4=20M

- Q.2 A** List the types of Information system? Explain in brief **10M**
- B** Discuss competitive advantage achieved in Information System **10M**
- Q.3 A** Explain the architecture of Data mart and Data warehouse in an organization **10M**
- B** Discuss the Impact of BI on Decision Making. **10M**
- Q.4 A** What are the potential benefit of social commerce to the customers and to the business? **10M**
- B** What are major security threats to the information system? Discuss the measures taken to control information security. **10M**
- Q.5 A** Discuss the significance of social computing in marketing in detail **10 M**
- B** What are the functional areas of Information system. Explain in detail **10 M**
- Q.6 A** Define CRM. Describe the different types of CRM **10M**
- B** Design MIS for the Educational System **10M**
