

E (COMP.) / SEM-VII / R-19 C Scheme / MIS / 12/6/25.

Duration: 3hrs

[Max Marks:80]

N.B. : (1) Question No 1 is Compulsory.

(2) Attempt any three questions out of the remaining five.

(3) All questions carry equal marks.

(4) Assume suitable data, if required and state it clearly.



- 1 Attempt any FOUR [20]
- a What are the features of Executive Support System?
 - b Define Information security with an example.
 - c Define topology and its types with advantages and disadvantages.
 - d Give an Overview of System Development?
 - e Describe the tools that augment the traditional SDLC.
- 2 a List down the types of support provided by Accounting IS, finance IS, production/operations management (POM) IS, marketing IS, and human resources IS. [10]
- b Analyse the main reasons of Computer Crimes. [10]
- 3 a What do you mean by office automation system. [10]
- b Briefly describe the benefits of social commerce to customers. [10]
- 4 a Explain CRM. Describe the different types of CRM with example. [10]
- b Write note on mobile-commerce. [10]
- 5 a Describe the privacy issues affected by IT. [10]
- b Give examples of B2B and B2C Business Models and contribution of MIS to control these models. [10]
- 6 a What is Decision Support System. Explain the application of DSS. [10]
- b What is Cloud Computing? Explain its models? [10]

A.P. Code :-
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