Paper / Subject Code: 53404 / Elective II 1) Sales & Marketing Management

## B.E.(PRODUCTION)(SEM VIII) (CBSGS) / DEC.2019/13.12.2019

DEC.2019/13.12.2019

Time: 3 Hours Marks :- 80

N.B		1 2 3 4	Question No. 1 is compulsory Attempt any 3 questions from remaining 5 questions Figures to the right indicate full marks Illustrate your answers with examples cases wherever possible	
Q. No.1	a		Answer the Following Questions. Good marketing is no accident, but result of careful planning and execution, in this context, explain the importance of Marketing?	8 Marks
	b c		What decisions do companies face to designing a sales force? What are 7 P's of Marketing?	6 Marks 6 Marks
Q.No.2	a		Discuss the 10 types of different entities (categories) marketing people market?	10 Marks
	b		Describe with diagrams Product life cycle?	10 Marks
Q.No.3	a		What are the factors that tend to hinder new product development?	8 Marks
	b		A company can only win by creating and delivering superior customer value and satisfaction, Elaborate the five capabilities?	6 Marks
	С		Not all segmentation is useful, To be useful Market Segments must be?	6 Marks
Q.No.4	a		Describe the steps in developing effective communication?	8 Marks
	b c		What are the major forces driving the new economy? Describe the five modes of entry into foreign markets?	6 Marks 6 Marks
Q.No.5	a		How can sales people improve their skills in selling, negotiating?	8 Marks
	b		What are the five different modes of entry into foreign Market?	6 Marks
	С		Discuss the challenges branding poses to marketers?	6 Marks
Q.No.6	1 2 3 4		Write shot notes (Any Four) Marketing Intelligence System Online Marketing Today Sales force compensation SWOT Analysis	20 Marks
	5 6		Cost of lost Customers Customer relationship Management (CRM)	
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