12/12/2017 11:00 am to 2:00 pm.

Q. P. Code: 27716

		(3 I-Irs)	Mark:	80
N. B	. 1	Question No. 1 is compulsory		
	2	Solve any three questions out of remaining five questions		
	3	Assume suitable data if necessary		
	4	Diagram at appropriate places carries marks		
				17
1	,	Solve any four.		20
	(31)	Name the theories of Leadership with example.	S.	
	(b)	Describe Impact speech.		
	Los	Write short notes on lateral thinking.		
	(d)/	Describe team working and team building.		
H <del>T</del>	(e)	Explain active listening and reflective responses.		
2		In leadership skill how competency is develop. Explain in det	ail.	20
محا	(a)	Who is the effective Leader? Explain the treats of eff Leaders.	ective	10
	(b)	Why 360° feedback programs fail in organization?		10
/				
4	(a)	Write the Principles of effective communication with one exa	mple.	10
(		Explain persuasion, facial expression, gestures by giving ex		10
		oreach.		97.47
Y (8	a) W	hat are the types of conflict in management? Explain in det	aile	10
(t		hat are interpersonal skills? Discuss in details.	allo.	
	× 33	The state of the s		10
(a)	) Gi	ve the congruity Theory for attitude formation		
(b)		ve the congruity Theory for attitude formation.		10
(0)	HO	w the lateral thinking is effective.		10

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